

HAVELOCK-BELMONT-METHUEN

External Vision

We are proud of our vibrant, naturally beautiful, welcoming community with the high quality of life that exists within HBM.

Mission

HBM is a municipal corporation governed by elected officials. We serve residents, businesses, and visitors through the provision of public works, land use planning, emergency services, public facilities and recreation, and economic development.

Vision

HBM is a dynamic rural municipality experiencing steady growth. We are investment ready and fiscally stable. We ensure community attractiveness through environmental protection, attention to community aesthetics, and economic development.

Values

Integrity

We are accountable, ethical, and honest in our governance and operations.

Respect

We are fair, approachable, and empathetic to the needs of those we serve.

Achievement

We get things done in a timely manner and fulfill our commitments.

Transparency

We communicate openly with those whom we serve.

Collaboration

We are better together and pride ourselves in being a strong partner.

Strategic Imperative

Citizen Satisfaction

5.0 We meet our mission by accomplishing the following for those we serve:

5.1 Public Works

- 5.1.1 Water and well expansion
- 5.1.2 Wastewater master plan and treatment plant capacity expansion
- 5.1.3 Storm water masterplan
- 5.1.4 Road needs study & reconstruction plan, and implementation

5.2 Land Use Planning

- 5.2.1 Finalize new official plan
- 5.2.2 Overhaul of comprehensive zoning bylaw

5.3 Emergency Services

- 5.3.1 Equipment and vehicle replacement as per asset management plan

5.4 Community Facilities and Recreation

- 5.4.1 Outdoor sports complex (softball, pickleball, tennis)
- 5.4.2 Fitness centre addition
- 5.4.3 Westend Park upgrade
- 5.4.4 Long-term care facility completion
- 5.4.5 Medical centre feasibility assessment
- 5.4.6 AODA compliance

5.5 Economic Development

- 5.5.1 Investment attraction and employment lands inventory development
- 5.5.2 Formalize small business advisory services
- 5.5.3 Revitalize downtown core
- 5.5.4 Update economic development and tourism strategy

4.0 Our success comes from serving:

4.1 Residents

"HBM provides excellent service and diverse offerings. I receive good value for my tax dollars."

4.2 Businesses

"HBM enables a supportive business environment. My business has the best possible opportunity to thrive."

4.3 Visitors

"HBM is beautiful and offers attractive amenities to support a variety of experiences. I enjoyed my memorable experience."

3.0 We ensure accountability and sustainability by:

3.1 Sustain:

- 3.1.1 Taxation levy relative to inflation
- 3.1.2 Funded asset management plan
- 3.1.3 Capital reserve fund maintenance

3.2 Growth:

- 3.2.1 Assessment growth
- 3.2.2 Capital grant revenue
- 3.2.3 User fee revenue

2.0 We strive for operational excellence with specific emphasis in:

2.1 Process Automation

- 2.1.1 Automate billing/payment statements
- 2.1.2 Modernize forms and applications

2.2 Planning and Performance

- 2.2.1 Operational plan aligned with strategic plan
- 2.2.2 Measures reporting
- 2.2.3 Rolling strategic plan

2.3 Communications

- 2.3.1 Update website
- 2.3.2 Enhance community engagement

2.4 Municipal Office

- 2.4.1 Completion of plans for new administration building

1.0 We strive for organizational excellence with specific emphasis in:

1.1 Team Development

- 1.1.1 Customer-service culture
- 1.1.2 Competent, motivated workforce

1.2 Partnership Development

- 1.2.1 Contractor/Developer Relationship
- 1.2.2 County Relationship
- 1.2.3 Collaboration within HBM

1.3 Governance Excellence

- 1.3.1 Councilor training and development schedule
- 1.3.2 Internal and external communications